



## Xi4 FAQs



1. **When will the Xi4 be discontinued (last order and last ship dates)?** An end of life notice will be sent out in the next few months that will provide details regarding when the Xi4 will be discontinued.
2. **What comes in the Xi4 box?** Inside the Xi4 Printer carton you will find: User's CD (pn P1006275-002), Product Registration Card (pn13272L-003), Safety Guide (pn13593L-108), Control Panel Cover Protector, How to install instructions (pn P1011936-001), and the Power Cord.
3. **Will all options be available at the initial release of the Xi4?** You will find the complete list of available options and field kits listed in the Xi4 printer price list.
4. **Has the performance of the 10/100 print server been improved on the Xi4?** Yes, you will find that the throughput speed has been improved on the Xi4 10/100 printserver in comparison to that of the Xi4.
5. **Are the memory options between the Xi4 and the Xi4 the same?** The Xi4 and Xi4 both offer the same standard memory configuration, with an option to expand the memory with the purchase of the 64MB main logic board. Please note: PCMCIA and CompactFlash cards are not supported on the Xi4.
6. **Can Xi4 and Xi4 printers be used on the same network?** Yes, plus customers can continue to use configuration utilities such as, ZebraNet Bridge to configure and monitor multiple printer types and models, including the new Xi4.

### Zebra Technologies Corporation

333 Corporate Woods Parkway » Vernon Hills, IL 60061-3109 USA T+1 847 634 6700 F+1 847 913 8766 www.zebra.com



## Xi4 FAQs

7. **Can I field upgrade an Xi3 to and Xi4?** There is no field upgrade kit to change an *Xi3Plus* to an Xi4.
8. **Can I upgrade print resolution in the field?** There are no interchangeable resolution kits available for the Xi4 (*for a complete listing of available kits, please see the Xi4 price list*).
9. **Does the Xi4 have a true 4" 600 DPI print head?** Yes, unlike the Xi3Plus which used a 3.2" printhead, the 600dpi 110Xi4 utilizes a true 4" printhead.
10. **Can the Xi4 support ribbon ink side in/out?** The ribbon supply spindle is designed to handle ink side out ribbons only.
11. **Does the Xi4 support extended memory via thumb drive?** The Xi4 was not designed to support USB thumb drives.
12. **When will the RFID upgrade kits be available for the Xi4?** The RFID upgrade kits should be available Late Q1 or Early Q2 of 2010.
13. **How do I expand the memory on the Xi4?** Memory on the Xi4 can be expanded by purchasing the 64MB on-board flash main logic board.
14. **Does the Xi4 offer a PCMCIA socket option?**  
The PCMCIA socket option has been removed from the design. The printer comes standard with 8MB of onboard flash with an additional option for a 64MB main logic board.
15. **The Xi3+ printer used an Ethernet option that tied up the parallel port. Is that the case with the Xi4 as well?**  
The Xi4 has an internal embedded Ethernet printserver option that is separate from the parallel port. This provides the ability to use both the parallel and Ethernet ports simultaneously.
16. **The Xi3+ has printhead element out detection capability. Has the speed of that testing capability been improved?**  
Yes, Xi4 time to complete the test has been improved, about 88% on 203 dpi models, about 68% on 300 dpi models, and about 80% on the 600 dpi models.

## Xi4 FAQs

17. **The Xi4+ requires manual setup for media and ribbon low detection (using advanced counters). Is it the same with Xi4?**

The Xi4 provides automatic detection of the ribbon and media levels, triggering an alert when supplies are running low. Alerts are displayed on the front panel and can optionally be sent by email. The alert will be triggered as the media and ribbon approach the end of the roll.

## FIRMWARE

18. **What types of characters can I use when creating WML based menus? The WML feature allows users to create customized front panel menu structures. Menus based on the WML feature can use ASCII characters.**
19. **Where can I get more details on the new “Mirror” feature** Mirror gives you the ability to centrally manage and monitor the deployment of your Zebra printers, configure and maintain your Zebra printers through remote updates while monitoring updates through the “Feedback” feature. The ZPL Manual has been updated to include a new chapter on the new “Mirror” and “WML” features.
20. **Does the Xi4 printer use the same firmware platform (V60.x.x) as the Xi4+?** The Xi4 printer uses firmware platform (V53.x.x).

## SALES RESOURCES

### What types of sales tools will be available?

All Xi4 sales resources and tools can be found on SalesDriver at the following location:

[A.2. NA & LATAM - Zebra's Printer Products > High-Performance Printers > Xi4](#)